

From: Mark Collins Mark.Collins@gosouthwest.co.uk 
Subject: Re: Fwd: [EXTERNAL] WEST BRITON - FRIDAY 27 SEPTEMBER 2024
Date: 1 October 2024 at 09:30
To: Geoff Cadwallader g.cadwallader@btinternet.com



Morning Geoff,

[REDACTED]

Below is an updated response to the increase to day / week tickets.

On the note of children in Looe having to pay more. The below does not have an impact on their return fares. All returns are for now remaining the same. We await the Government's announcement on the £2 fare scheme.

The return fare increased to £4 back in May 2024 from £2.70, which it had been for 2 years at the Bus Fares Pilot introduction fare, which was reduced heavily.

Best Wishes

Mark

Thank you for your email.

In 2022, Transport for Cornwall (a partnership consisting of bus and rail operators and Cornwall Council) implemented a HM Government funded four-year scheme to reduce bus fares significantly, reducing prices on average by 33%. The aim of the scheme to make bus travel more sustainable for residents of Cornwall, gradually increasing the price as the scheme progressed. We continually monitor the usage of the tickets offered to ensure that the products offered reflect what the majority of our customers need, we occasionally look to remove products from sale. The recent review has included the removal of 5-day bundles, monthly tickets and the family weekly ticket as all 13 products amounted to less than 1% of all tickets sold. We have had to increase the remaining products offered to ensure that we can continue to provide a subsidy for our customers, for as long as possible, while this limited fund is reducing.

We are in continued conversations with HM Government to look at ways that we can improve the landscape of bus travel in Cornwall, discussing both short and long term measures. In the interim, we can assure that the following is still in place:

- The £2 single scheme run by HM Government, currently running until 31st December 2024.
- The family day ticket offering all day travel across Cornwall for two adults and all accompanying children over 5 will remain at £15 – reduced to £10 during the summer months.
- the 'child' age range was aligned across the county's biggest operators to

- offer all under 19s 'child' fares
- [free travel for care leavers](#) and an [extension to the English National Concessionary Travel Scheme to offer free travel throughout the day](#), rather than during off-peak times
- Free home to school travel assistance is provided for students that meet our eligibility criteria, in line with our published policy which remains unchanged.

<https://www.cornwall.gov.uk/schools-and-education/schools-and-colleges/school-and-post-16-travel/home-to-school-travel-assistance/>

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